

**From:** CHUCK NEAL [<mailto:chevy8002@att.net>]

**Sent:** Friday, May 13, 2011 2:21 PM

**To:** '[gm@ppoaweb.com](mailto:gm@ppoaweb.com)'

**Cc:** Bobby White; Gresham Carter; [michaelu@ppoaweb.com](mailto:michaelu@ppoaweb.com); Bob McClinton; CHUCK NEAL; Glenn Schwartzkopf ([g.sch1245@att.net](mailto:g.sch1245@att.net)); [heitschmidt@att.net](mailto:heitschmidt@att.net); Mike Brown; [pogowhig317@aol.com](mailto:pogowhig317@aol.com); Ronnie Roberts ([ronnie@robertstexas.com](mailto:ronnie@robertstexas.com)); [swied1@charter.net](mailto:swied1@charter.net); [wally.herzog@att.net](mailto:wally.herzog@att.net)

**Subject:** GM Direct Line

Michael,

I was embarrassed today, here's why. I invited a friend of mine, who used to live here, to come play in the MGA Member/Guest tournament. His comment to me was "this course is not in very good shape is it", and I had to agree. The greens are awful even after four days and a rain after they were punched and sanded. The ball would change directions multiple times on a long putt and short putts were a guess. Large holes in the greens never got sand in them and then the rain came and put the sand deeper or washed out and left big holes for the ball to bounce on. An additional sanding of the greens should have been done after the rain to make the course playable. Some of the greens like #2, #3,#6 and #15 were terrible (with dead areas and non grass areas) before the punch and sanding, and are worse now.

The sand traps were also NOT maintained with a simple raking which would have made them playable but one sand trap in particular on #11 had a washout area on the face that had not been fixed since the rain yesterday morning and when the new sand was placed in the trap a week or so ago due to the same problem, so much loose sand was pushed up on the face that a ball that hit the top of the face today became plugged and completely unplayable when it should have come down the face into the bottom for a reasonable shot. I called Michael Underwood this morning immediately after playing this hole and told him about the condition of the trap but I don't know if anything was done about it.

First of all I should not have to call anyone about the course and unplayable conditions but when it ruins your day during a tournament that's unforgivable. The MGA contributes in excess of \$15,000 a year to this course and when we have a tournament scheduled (which is done months in advance) we should have the best conditions possible for that day. It seems to me and some other players that our MGA tournaments don't hold a very high standing with some of the staff here which is evidenced by the condition of the course for other tournaments like the Guys and Dolls that was recently held here. The course had all the hazards marked and the ground under repair marked clearly and then these markings are allowed to fade away until they can't be seen anymore. The sand traps were all properly raked and mowing was kicked up a notch to make the course the best it could be. Why can't it be that way all the time for those of us who are members and pay dues? I have heard from some of the members who played in the Guys and Dolls that they had heard a lot of complaints about the condition of the greens for their tournament which were verticut and sanded the day before the tournament started. I hear these comments because a lot of members here know me and know that I serve on the MGA Board of Directors and they think I can make things better when they tell me about problems which is very strange but I do try to help where I can.

I keep hearing that the golf course budget is reduced for this reason or that and that really concerns me when I ask about why things are not done like they should be and am told that we don't have enough staff to do all that needs to be done. It seems to me that the golf course is what draws people to Pecan Plantation, it certainly did me, but if that is true why would we not make sure that it is kept up so that members can enjoy it and feel proud to invite their friends to come play?

I have my house up for sale and have had since January of this year and the main reason I am trying to sell is that I want to move someplace that has the amenities I most enjoy, golf, in a setting that makes it the most enjoyable experience I can get. Right now that is not here at Pecan Plantation.

Chuck Neal  
6211 Westover Dr.  
Granbury, TX  
817-579-1242